

Did we make a difference?
 What has changed?
 Was the plan effective?
 How do we know?
 What issues should we focus on next?

Evaluate



Describe

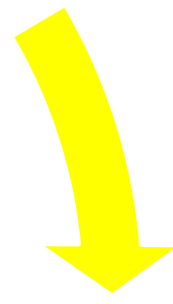
Describe the resident/client/patient
 Mood
 Wellbeing
 Skin tears, Falls, aggression etc

Describe the staff
 Attitudes,
 Care actions
 Burnout/engagement

Describe the families
 Perceptions of care
 Complaints

Describe the physical environment

Describe the financial cost of care



Analyse

Reflect
 Analyze
 Understand
 Look for **patterns and relationships**
 What is affecting the **wellbeing** of residents?

What **needs** (Comfort, Attachment, Inclusion, Identity, Occupation) are being met or not met?

What **practices/processes** are not working in support of the resident's wellbeing?

DAPIE cycle

Leadership support
 Clear communication
 Time commitment
 Consistent application
 Repetition
 Prompt feedback
 Affirmation for improvements
 Clear limits in response to lack of improvement

Implement



Specific
Constructive
Achievable
Measurable

What to say and do? Consult
 What to learn? How can we meet the person's needs so that problems do not occur and the person experiences wellbeing? When begin? How long?

Plan

